

First Impressions

Erie, KS

A program of K-State Research and Extension





The process

- Pleasanton asked for First Impressions, Erie consented to be its partner; 1.25-hour drive.
- I trained the volunteers about the visit by zoom call on July 22 and took photos of Erie on July 26.
- Pleasanton visitors came in one car on August 14.
- Results are presented tonight, September 30.
- Erie uses the results for further discussion and action plans.



Why: First Impressions?

Feedback:

How does a first-time visitor view my town?

- Evaluate successes,
- Set goals and priorities for next steps.

If you don't agree with the observation:

- Be curious, Why does the visitor see it this way?
- Is the observation worth considering?
- What can we do to change it— or the perception?

Curiosity: A strong desire to know or learn something.

-Oxford Living Dictionary



Ben Winchester, Senior Research Fellow, U of MN We need to change the narrative about rural.

- Rural is changing, not dying.
- Brain Gain (30-49 year olds moving to rural) is a "new trend" that has been happening since the 70's and no one is noticing or talking about it.
- Only 36% lived there previously.
- People research a number of places before they move to a rural town.
- Rural is in the middle of everywhere. You live one place, work another and play another. With transportation and internet, it's all accessible to you.



Ben Winchester, Senior Research Fellow, U of MN

- 46% of Kansans move every year.
- In a survey of newcomers to rural areas, the reasons they come are:
 - Simpler pace of life
 - Safety and Security
 - Low housing cost
 - "A job," isn't in the top 10 reasons.
- "In small towns everyone knows each other." false
- Get to know each other, invite them to a newcomers meal.



- If you bring 7 people to a 700 citizen town every year in 10 years you'll have a 10% increase. It matters! It is a challenge with housing, but it is achievable.
- We are our own worst enemies. We have to monitor our customer service and what we say. It matters.
- Don't say, "You have to live here twenty years to be an insider." And don't act like it either.



- 75% of rural homeowners are Baby Boomers and older. 30% are over 75.
- Housing will be freed up as the baby boomers retire and move closer to medical services.
- Rural communities need retirement housing (not nursing facilities, but maintenance free) to retain seniors.- Ben Winchester, Senior Research Fellow, University of Minnesota



Ben Winchester was our guest on the March 1, 2019 First Friday Call.

See the recording at:

https://www.ksre.k-state.edu/community/business/entrepreneurship/

- 2010 Census Population 1,150
 (down 5.0% since 2000*)
 KS= +6.1%
- 2017 Estimate is 1,089
 (down 10.1% since 2000*)
 KS= +8.0%
- 93.8% high school or GED, 17.4% college educated,
 90.5% HS or equivalency, KS 32.3% college education,
- Poverty rate 19.6% (KS=12.8%)
- Median Age 41.4 years (36.3)
- Median household income is \$43,929 (\$55,477)

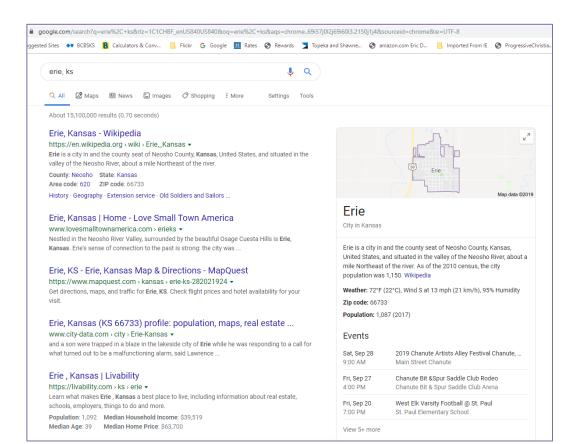
^{* 2000} Census was 1,211



Web Presence

Website

- We didn't find a website, there is a Facebook site that shows a few things.
- Citydata.com and Wikipedia gave most of the basic information
- Surprised I didn't find a city website.







Web Presence

Website

http://www.lovesmalltownamerica.com/erieks.php



Landmarks:

Recycling Available: 800-870-5393







Facebook

- Top Search on FB
- You know you're from Erie, Ks when.
- https://www.facebook.com/eriekansas/
- 1.9k followers









Web Presence

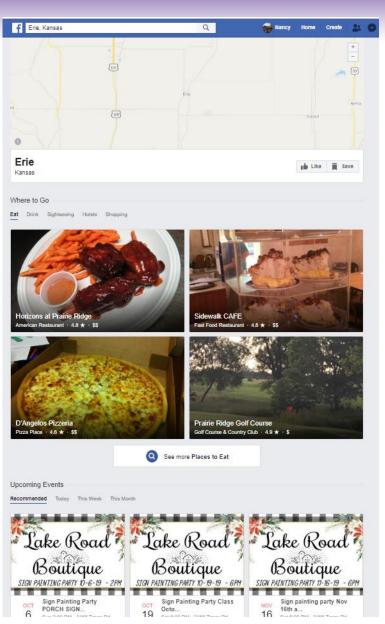
Facebook

– #2 on search:

Erie, Kansas

https://www.facebook.com/places/Things-to-do-in-Erie-Kansas/109847669034217/

-A Facebook generated page.







Web Presence

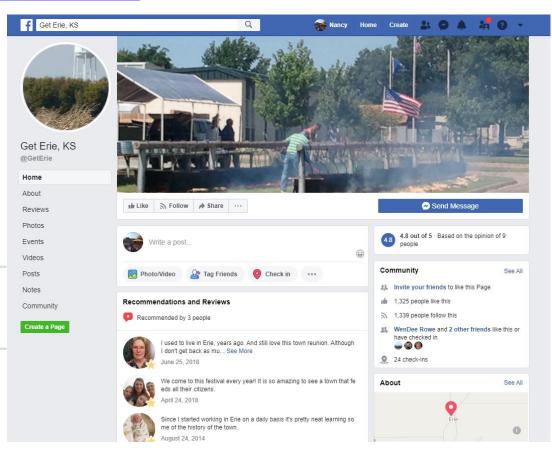
Facebook

- #3 on search:
- https://www.facebook.com/GetErie/

1.3k followers

Are there co-marketing opportunities with other Erie, KS Pages?









- Town is a clean nice town. Businesses are spread between Main Street, the highway and others in an industrial type area near the high school.
- If you don't know the town, there was no way to take a five-minute look around, it would take longer.







- The one highway sign showing downtown coming from the north was small and easy to miss. I noticed the Erie rock sign, but it is after the entry to the city.
- There are no way-finding signs to city hall, police, schools, parks, etc.





 Things seemed a little spread out. There were several entrances into town from the highway, but we weren't sure which entrance was designated as the

main entrance.







You have a right to demand children play safety, but I love seeing "free-range" children, whose parents can feel safe letting them roam.



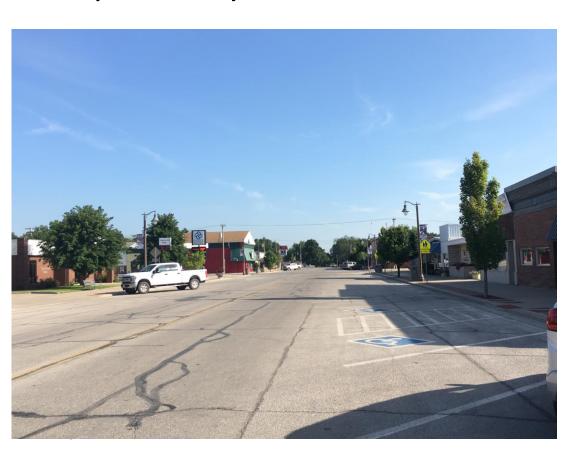
 Downtown is nice, they've done a good job freshening up old buildings and melding new ones in.





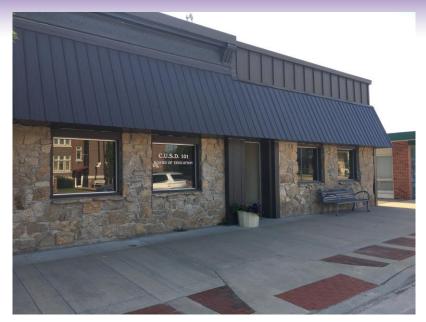


- The streets were nice as well as the curbs and gutters.
- We saw quite a variety of businesses and the pharmacy was nice.



































Knowledge for Life



Customer Service

 Ladies in the pharmacy were very friendly and helpful and told us lots about the annual celebration.

Amenities

 Plenty of trash receptacles downtown, city hall had an accessible bathroom and fountain. Not sure of wifi. Parking was fine with many businesses accessible from one spot.





Other Retail Shopping Areas

 As you came into town, you could easily access Pete's, Dollar General and the grocery store.







Industrial Parks/Commercial

- This wasn't easy to find.
- I think this area would be over by Beachner Grain or by the electric generating station.







Industrial Parks/Commercial











Industrial Parks/Commercial

 A drive-by is not how industry will find you, check with your local Eco Devo director to make sure your site is listed on LocationOne @ Kansas Department of Commerce.

Observation:

- "Entrepreneurs who choose to start their small businesses are responsible for 63 percent of net new jobs created in the United States every year."
- Global marketing makes your town accessible to purchases all over the world.





Health Care Services

 Lots of nice clinics and a pharmacy. We were told of a dermatologist that also comes to the community.
 Healthcare was obviously not a problem in Erie.





Health Care Services

- There are two different clinics and an urgent care.
- The facilities looked nice.



Tip from other small communities:

- Name the health care assets you do have on your website.
- Tell how many minutes it is to the hospitals, etc. you don't have.



Health Care Services

- There is a nursing home or long-term care place; it seemed nice, older, but still in business for the community.
- There was an assisted living facility by the high school.







Homes had plenty of grass between them giving an

open concept.











There were many block homes mixed with nice

manufactured homes.









 City Hall provided their "building incentive program" and available lots in their development.









 A lot of nice houses for different income ranges. It appeared that most homes were older, but very well

maintained.











 The blighted homes spread their blight to neighbors, but it appeared the town is on top of the problem.









Rental Properties

We picked up a large list of landlords from City Hall.
 Rent is between \$350 and \$500. The turnover in homes is low.







Rental Properties











Rental Properties







Housing data

KANSAS

- Total Housing Units 500
- Total Occupied Houses 424 (84.8%) (89.1%)
- Vacant Houses 76 (15.2%) (10.7%)
- *In 2010, there were 540 occupied housing units
- Owner Occupied 270 (63.7%) (66.4%)
- Renter Occupied 154 (36.3%) (33.6%)
- Family Households 75.9% (65.4%)
- Non-family Household 24.1% (34.6%)



Schools

- There is a nice grade school that used to be the high school.
- Middle school is in another town, so kids are bused.









- The high school is a nearly brand-new facility.
- The high school is a great facility with ballfields, etc.





Schools

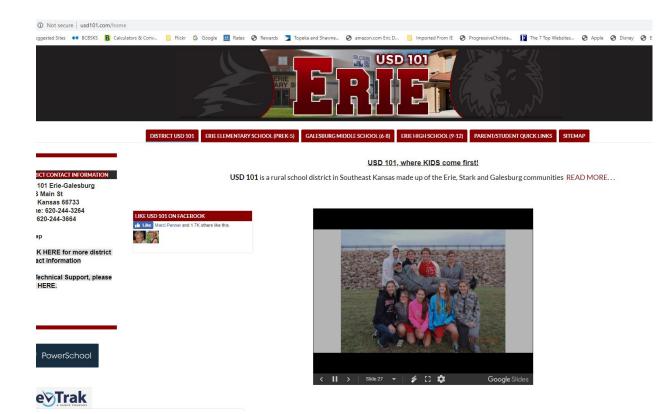






School Information

- Most of the information is on the school page.
- Tell us why you love your schools.
- Your website reaches potential students as well as those already enrolled.







Childcare

Comments:

 City hall informed us about childcare and showed a board with information.

Neosho County Data:

•	Number of Children Under Age 6:	1,340
		_/

Children with all parents in the workforce: 65%

Desired Capacity of Child Care Centers 701

Extent that desired capacity meets potential need 80%

Creating a Child Care Action Plan
 https://ks.childcareaware.org/wp-content/uploads/2018/12/Draft-Child-Care-Supply-Demand-Action-Plan.pdf

Contact ks.childcareaware.org to get access to local child care specialists. 785-823-3343





Faith/Religion

 There were several churches in town, most of which looked very nice.







Faith/Religion

Signs for the churches were up on one of the main

streets.











Faith/Religion

I didn't see any evidence of faith-based activity.

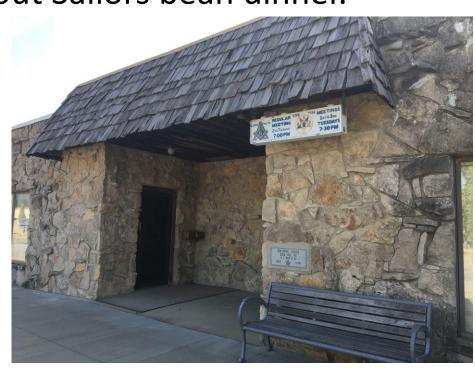






- Chamber of Commerce, Rotary, American Legion have signs near the church sign.
- Lots of people told us about Sailors bean dinner.









 We saw the civic group signs. We saw the fair grounds and Saddle Club arena. We didn't see civic activity.





Awesome parks, great fairgrounds and good streets.
 Several parks have bathrooms and picnic areas.























- No way-finding signs.
- Consider putting "Public Restrooms" on your list of assets.







I didn't notice many sidewalks or much parking,

landscaping was nice.





 The Senior Center wasn't mentioned. In many small towns it is either under-utilized or a hub of activity.







- Nice city hall, new, very nice people who were helpful to strangers.
- City employees gave lots of information about tax levies, valuations and development programs.

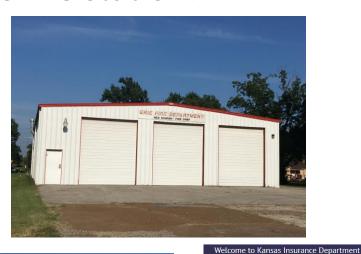






Fire, EMS and Police Services

- Police were on duty in city hall when we were there.
- I saw the fire station.





Kansas Insurance Department

Consumer Hotline: 800-432-2484 (KS only) Email Us | Phone: 785-296-3071

Topeka, Kansas 66612-1678

420 SW 9th Street



Kansas Insurance Commissioner Vicki Schmidt





> The Department Auto/Home Health/Life > Insurance Fraud & Education Producer/Agency Services > Company Services Other Services

ISO Public Protection Classification

Most U.S. insurers of home and business properties use Insurance Services Office's (ISO) Property Protection Classification (PPC) in calculating premiums. In general, the price of insurance in a community with a good PPC is lower than in a community with a poor PPC, assuming all other factors are equal.

PPC Program: https://www.isomitigation.com/program-works/how-the-ppc-program-works.html

A community's PPC depends on:

- 1. Emergency communications systems, including facilities for the public to report fires, staffing, training, certification of telecommunicators, and facilities for dispatching fire departments
- 2. The fire department, including equipment, staffing, training, and geographic deployment of fire companies
- 3. The water supply system, including the inspection and flow testing of hydrants and a careful evaluation of





 We saw the exterior, they need bigger signs. (Lettering?)





City Parks

- Awesome! Great complexes, ball fields. A point of pride and a reason to go to Erie.
- If people are bored in that town, it's their own fault.
- Didn't mention the walking trail. Could they find it?





City Parks

 City parks were great! So much green space! We were very impressed with the bridges at the park and the character of the space.





Well-Known for an attraction or event?

- Fishing or the fair
- Soldier and Sailors Reunion/Bean Feed

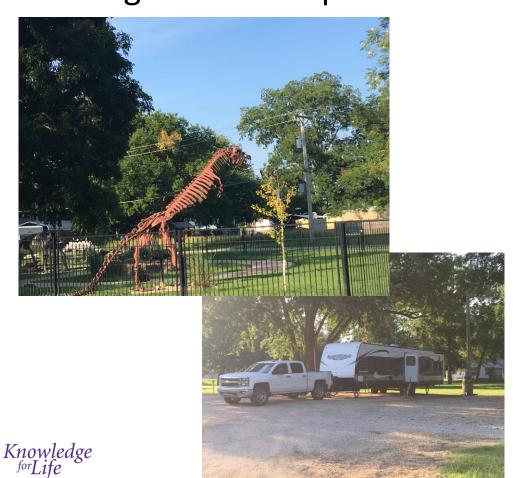






Natural or manmade features that can draw people?

- The Dinosaur Park, Neosho River.
- Fairgrounds and park.







Visitor's Center

City Hall fills this role. Chamber people are not in an office.







What would bring you back?

- I'd like to try the pizzeria. Sailors Bean Feed would be fun.
- I'd like to bring my kids to the Dinosaur Park







Most Positive Observations

- It was a nice, clean community that obviously cares about its image. Their new business facades and buildings are a great addition.
- The community is so clean, and you can tell that people take pride in the property. Main Street looked great. The schools looked great and the recreational space was excellent.







Biggest Obstacles/Challenges

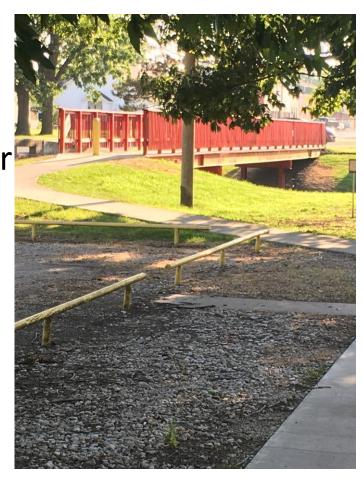
- The biggest obstacle is the same for any small city –
 location to bigger urban areas. If they can focus on
 their parks, the fairgrounds, their yearly event, that'll
 draw people.
- Erie has to set themselves apart from other communities near them of similar size. They are on their way to that. I would focus on marketing, signage, and economic/job development.



6 Months from Now

What will you remember?

- I loved their parks! I spoke of them to our chamber and they asked me what made them special. It was hard to put a finger on it – the curved bridges, big trees – so many of them. Very cool. Land of parks...and recreation!
- The friendly people and how clean and neat the community is.





Recommendations

- Get to know each other.
- Get a web presence, maintain it, constantly improve it. Tell your story.
- Signage to assets: parks, restrooms, library, city offices, schools, sports fields, walking trails.
- Tell us why you love your schools.
- Look around your town and don't take anything for granted: it's easier to save/improve an asset than to get it back. (grocery store, library, fire dept, etc.)



Thank our leadership team:

- Linda Weidert
- Buddy Stark
- Larry Weidert

Set Next Steps:

— Which group will lead the discussion?

Contact me if you need resources or have questions:

Nancy Daniels
Community Vitality Specialist, K-State Research and Extension
785.410.6352

nkdaniels@ksu.edu





K-State Research and Extension

PRIDE: http://kansasprideprogram.k-state.edu/

 Local communities identify what they would like to preserve, create, or improve for their future and volunteers pull together to create their ideal community future.









K-State Research and Extension

Contact Nancy Daniels nkdaniels@ksu.edu to participate.

Grant Writing Workshops

Grants are a vital piece in your community's funding puzzle...and you can do it.

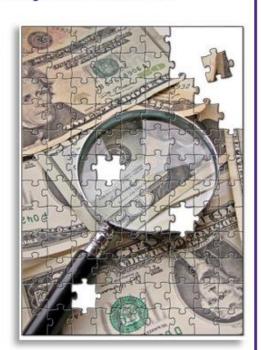
K-State Research and Extension's Community Vitality Team offers grant writing workshops for local communities.

Objectives

- · Conquer your grant writing fears and start writing.
- Learn new sources of data to document community needs.
- · Learn new sources of grant funding.
- Practice developing the Grant Elements: Problem, Outcomes, Activities, Evaluation, and Budget.

Short Term Outcomes

- 93% have increased confidence to write a successful grant.
- 94% learned new sources of data to document community needs.
- 80% learned new sources for finding grants.
- 91% have increased confidence to develop the elements of a successful grant.







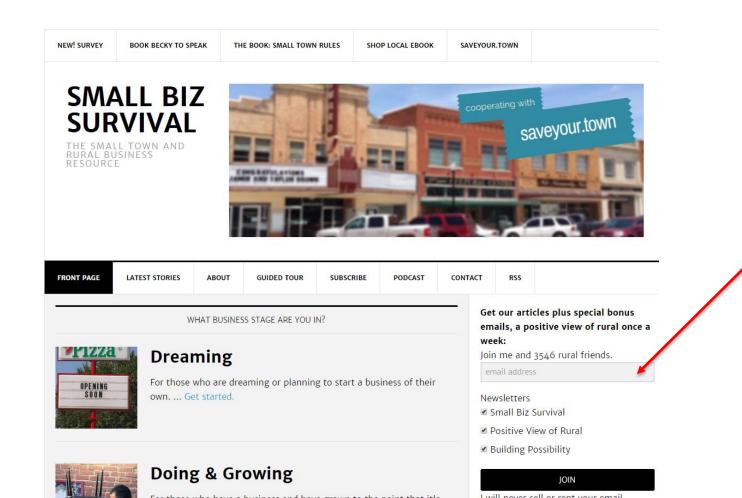
K-State Research and Extension

- First Friday e-Calls 9:30-10:30 am (CT)
 - Connecting small businesses and communities with the resources to make them successful.
 - Contact Nancy Daniels nkdaniels@ksu.edu to participate.
 - Previous calls are recorded at
 http://www.ksre.k-state.edu/community/business/entrepreneurship/
 - Community Vitality Calendar of events: http://www.ksre.k-state.edu/community/



Resources I like

- http://smallbizsurvival.com/
 - THE SMALL TOWN AND RURAL BUSINESS RESOURCE

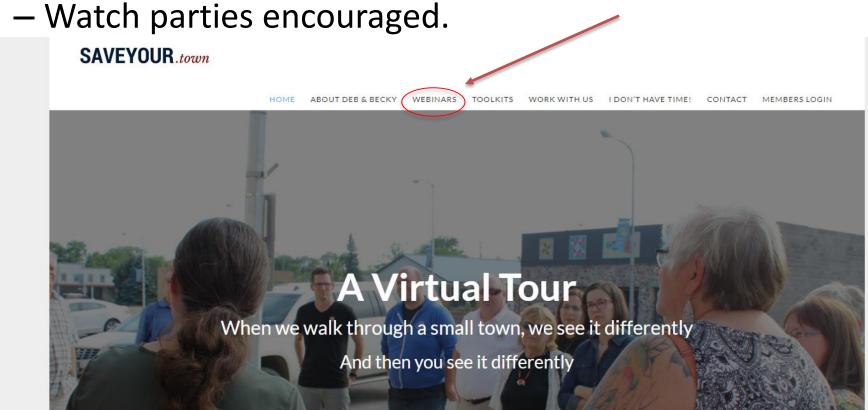






Resources I like:

- http://saveyour.town/
 - Monthly live webinars; available on recording.
 - Pay once and show as many times as you want.





Resources I like

https://www.facebook.com/groups/brownbagmx/
 Brown Bag Marketing Exchange
 (Atchison, KS Co-Marketing group)





Resources

Kansas Department of Agriculture in partnership other state organizations, will work with your community to find the best opportunities for

growth using the assets of your region.

GROW IN KANSAS



STRATEGIC GROWTH INITIATIVE

A pilot program for the proactive recruitment of food, agriculture and UAS/small aircraft business to Kansas.

For more information on the Strategic Growth Initiative, please contact Russell Plaschka, Ag Business Development Program Manager 785-564-7466 • Russell.Plaschka@ks.gov

agriculture.ks.gov/GrowAg

Knowledge for Life

Grow Smarter. Grow Stronger. Grow Kansas.



Kansas Healthy Food Initiative

- Goal: Increase access to affordable fresh food and to improve the health and economic development of Kansans and their communities.
- Technical assistance and financing to develop new or renovate fresh food retail in underserved communities throughout Kansas.

http://kansashealthyfood.org/

Isabelle Busenitz, <u>ibusenitz@ksu.edu</u>,

KHFI Technical Assistance Coordinator, 785-532-6868





Contact Info



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